



IMMEDIATE RELEASE

June 21, 2022

On Friday, Rainycrest was experiencing issues with the air conditioning unit that cools both the kitchen and main dining hall. Contractors were immediately onsite to assess and repair the failed air conditioner unit; unfortunately, we were required to order parts to repair. Temperatures were maintained within a safe level over the weekend with the use of fans and maximizing air conditioner units within the facility.

With the extreme outdoor temperatures we experienced, the dining room was above normal temperatures, even with portable air conditioning units installed. Therefore, as part of our contingency plan and for the comfort of Residents we temporarily re-located some Residents into Hallet Hall and Mill's Square for dining. This will remain in effect until the new air conditioning unit is installed and temperature returns to a more comfortable level.

In addition, there will be some changes in menu to decrease use of heat producing equipment.

Fortunately, air conditioning units were installed in every Resident's room and common areas in March 2022, which allowed temperature to be maintained in all other areas of the home. Riverside Health Care team will continue to monitor the situation.

Thank you to staff who continue to adapt to the needs of residents and provide excellent care.

Henry Gauthier
President & Chief Executive Officer
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Julie Loveday
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